

CITIZEN'S CHARTER

JAMMU AND KASHMIR POLLUTION CONTROL COMMITTEE

S. No.	SERVICE	MODEL / TIME LINE
1)	Online Consent to Establish (CTE) and Consent to Operate (CTO).	Consent to Establish and Consent to Operate is provided to the Entrepreneurs, Health Care Facilities and Project Proponents for industrial units in online mode on JKPC online portal www.jkocmms.nic.in Timeline: This service is covered under Public Services Guarantee Act with a maximum delivery time of 120 days
2)	Authorization to Hazardous Waste generating, processing and recycling units.	Authorization is granted to Hazardous Waste generating, processing and recycling units under HOWM Rules 2016 in online mode on JKPC online portal www.jkocmms.nic.in . Timeline: Maximum delivery time is 60 days
3)	Authorization to Health Care Facilities (HCFs) and Common Bio-Medical Waste Treatment Facilities (CBMWTFs).	Authorization is granted to Health Care Facilities (HCFs) and Common Bio-Medical Waste Treatment Facilities (CBMWTFs) under Bio-medical Waste Rules 2016 in online mode on JKPC online portal www.jkocmms.nic.in Timeline: Maximum delivery time is 90 days
4)	Registration of Plastic manufacturing, processing and recycling units.	Registration is granted to Plastic manufacturing, processing and recycling units under Plastic Waste Management Rules 2016 in online mode on JKPC online portal www.jkocmms.nic.in Timeline: Maximum delivery time is 90 days
5)	Auto-renewal of Consent to Establish and operate of Green Category units.	Auto-renewal of Consent to Establish and operate of Green Category units shall be granted based on self-certification except units generating hazardous waste/e-waste and requiring registration under plastic waste rules in online mode on JKPC online portal www.jkocmms.nic.in Timeline: This service is covered under Public Services Guarantee Act with a maximum delivery time of 120 days
6)	Monitoring of Water quality of water bodies and ground water of J&K	The water quality of water bodies across 115 locations in J&K is being regularly monitored by JKPC on fortnightly, monthly and half yearly basis and the data is made available on JKPCB website (www.jkspcb.nic.in)
7)	Monitoring of Ambient Air Quality data of J&K	The ambient air quality is being monitored by JKPC across 31 locations in J&K (16 in Jammu and 15 in Kashmir) and the data is submitted to CPCB through EAQDES (Environmental Air Quality Data Entry System)
8)	Providing Real Time Air Quality Data of Srinagar City	JKPC monitors and provides real time Air Quality data of Srinagar City through the Continuous Ambient Air Quality Monitoring station (CAAQMS) at Rajbagh, Srinagar. Real time data is uploaded on CPCB server for wider public access @ https://app.cpcbcr.com/AQI_India/ . The data is also available on Mobile application : JKAIR
9)	Monitoring and Identification of Polluted River Stretches.	Nine (09) polluted stretches of different rivers in Jammu and Kashmir include five (05) in the Jammu region and four (04) in the Kashmir region. On the basis of monitoring and water quality analysis, the data is submitted to CPCB through EWQDES (Environmental Water Quality Data Entry System)
10)	Public Hearings for Environmental Clearance.	Public Hearings conducted by JKPC on behalf of Project Proponents for projects which require Public Hearings for Environmental Clearance under EIA notification of 2006 on case to case basis. Time line: 45 days
11)	Public Awareness	JKPC carries regular public and mass awareness programmes like ' Save Tawi Campaign ' as well as workshops and seminars/webinars on C&D Waste Management, Municipal Waste disposal, Bio-medical Waste Management, E - waste disposal etc. on regular basis.
12)	Trainings	JK PCC organizes various training programmes for staff and different enforcement and stakeholder departments /agencies throughout the year on various pollution related issues.